

Overview Help and Hotline (and contact) numbers La Strada International Members

Albania

VATRA

+355 69 88 84 613 (24/7)
www.gendravatra.org.al

Austria

LEFO IBF

+43 1-796 92 98
IBF – Intervention Center for Trafficked Women
www.facebook.com/lefo1985

Belgium

PAG-ASA

+32 (0)2 511 64 64 (24/7)
www.pag-asa.be

Payoke

+32 78 055 800 (24/h7d)
+32 (0)474 10 27 71 (Whatsapp)
www.payoke.be

Belgian Helpline for Victims of Human Trafficking

Operated jointly by PAG-ASA, PAYOKE, SÛRYA
www.stoehumantrafficking.be
+32 (0)78 055 800 - 24h/7d

Bosnia and Herzegovina

Novi Put

+ 387 36 98 80 22
+ 387 60 31 55 663 (Mobile)
www.noviputbih.org

Bulgaria

Animus Association

+359 (0)2 981 7686 or (0)800 1 8676 (free from
Bulgaria for victims of violence)
www.animusassociation.org

National Hotline for Children

1 16 111 (operated by the State Agency for Child
Protection and Animus Association)

Czech Republic

La Strada Czech Republic

+420 222 71 71 71
800 077 777 (free of charge in Czech Republic)
www.lstrada.cz

Denmark

HopeNow

+45 2616 1012
www.hopenow.dk

Finland

Pro-tukipiste

+358 40 650 3705
www.protukipiste.fi

Victim Support (Riku)

+358 40 63 29 293 (Phone/WhatsApp)
help@riku.fi
www.riku.fi/trafficking
www.riku.fi/laahorespitaation

National Assistance System for victims of trafficking

+358 (0)29 54 63 177
ihmiskauppa.auttamisjärjestelma@migrifin (email)
[Contact-us- ihmiskauppa](mailto:Contact-us-ihmiskauppa)

France

**CCEM - Comité Contre l'Esclavage
Moderne**

+33 (0) 1 44 52 88 90
+33 781 18 84 90 (mobile)
info@cceem.org
www.esclavagemoderne.org

Association Mist

+33 (0)7 49 95 91 06
+33 (0)7 82 62 26 73
+33 (0)7 49 92 48 59
contact@mist-association.org
www.mist-association.org/en

Germany

KOK: German NGO Network against Trafficking in Human Beings

www.kok-gegen-menschenhandel.de
Specialised Counselling Centres
www.helpline-humantrafficking.org (Online Support Service against Trafficking in Human in German) Beings

Ban Ying – Germany/ Berlin

+49 30 4406373
en.ban-ying.de

Violence Against Women Support Hotline

116 016
www.hilfetelefon.de/en
www.handbookgermany.de/de.html

Ireland

Migrant Rights Centre Ireland (MRCI)

+353 (0)1 889 7570
www.mrci.ie

Italy

On the Road Società Cooperativa Sociale

www.ontheroad.coop
Drop in centres
+39 (0)8 61 796 666
www.ontheroad.coop/en/contacts

Moldova

La Strada Moldova

Anti-trafficking and Safe Migration Hotline
0 800 77 777 (Free calls from Moldova - 8am – 8pm)
+373 22 23 33 09 (calls from abroad)
hotline@lastrada.md
www.migrationsjura.md
www.lastrada.md

NGO "Interaction"

(operating in Transnistria - territory not controlled by the Moldovan authorities)
www.npinteraction.org
0800 88888 - Call from Transnistria
+373 533 86030 - Calls from abroad

Netherlands

CoMensha

+31 85 112 0600
info@comensha.nl
www.comensha.nl/english

SHOP

+31 70 361 4747 (Office)
+31 61 400 7438 (WhatsApp)
www.shop-den Haag.nl

FairWork

+31 20 76 00 809 (for organisations)
+31 65 17 71 249 (WhatsApp)
www.fairwork.nl
Contact: FairWork (in your own language)

North Macedonia

Open Gate – La Strada Macedonia

SOS: 0800 11111 - Calls from Macedonia
+389 2 2777 070 - Calls from abroad
+389 71 239 551 (Phone/WhatsApp/Viber)
www.lastrada.org.mk

Poland

La Strada – Foundation against Trafficking in Persons and Slavery

+48 22 628 99 99
+48 60 568 77 50
www.strada.org.pl

National Consultation & Intervention Centre for victims of human trafficking

+48 22 628 01 20
www.gov.pl/web/fcik

Portugal

APF - Family Planning Association

National hotline (24/7): +351 964 608 288
+351 213 853 993
apf@apf.pt
www.apf.pt

APAV's Victim Support Helpline –

116 006 (free calls from Portugal 08:00 – 22:00)

Romania

Adpare

+40 (0) 21 253 29 04
www.adpare.eu

Romanian national (governmental) Hotline against Human Trafficking

(0) 800 800 678 (available only for Romania)
+40 213 133 100 (available from any country)

Serbia

ASTRA

SOS +381 11 785 0000 or 0800101201 (Free of charge for calls from the territory of Serbia)
www.astra.rs/

Spain

Fundación de Solidaridad Amaranta
+34 681 202 080
info@fundacionamaranta.org
www.fundacionamaranta.org/

ACCEM

+34 91 531 23 12
accem@accem.es

Specialized THB helpline

300105090 (24/7 Only available in Spain)

Switzerland

FIZ

+41 (0) 44 436 90 00
contact@fiz-info.ch
www.fiz-info.ch

Türkiye

**Human Resource Development
Foundation (HRDF/IKGV)**
+90 212 293 1605
www.ikgv.org/

National (state) hotline

[trafficking and other foreigners related matters]
+ 90 312 157 11 22

Ukraine

La Strada Ukraine

Hotline THB/violence (24/7) 0 800 500 335 (from landlines) or 116 123 (from mobile)
Hotline for men 2345 (from mobile)

National Hotline for Children and Youth (24/7)

3800 500 225 (from landlines)
116 111 (from mobile)

United Kingdom

Focus on Labour Exploitation (FLEX)
+44 (0)20 3752 5516
www.labourexploitation.org/

Anti-Slavery International

+44 (0) 207 737 9434
www.antislavery.org/

Helen Bamber Foundation

+44 (0) 203 058 2020
<https://www.helenbamber.org/>

UK Modern Slavery Helpline

08000 121 700 (operates 24/7 & is confidential)

Reporting can also take place via the website:
www.modernslaveryhelpline.org/report

Other relevant numbers

European emergency number: 112
European number for missing children: 116 000
EU Helpline for Victims of Crime: 116 006
EU Helpline for Victims of Violence Against Women:
116 016

Child Helplines

European Child Helpline: 116 111
[www.childhelplineinternational.org/child-helplines/
child-helpline-network/](http://www.childhelplineinternational.org/child-helplines/child-helpline-network/)